

GPS - Sentinel Return Material Authorization (RMA) Request

3345 Industrial Drive
 Suite 16
 Santa Rosa, CA. 95403
 Phone: 707-888-8549 Fax: 707-540-6097



RMA # _____

- 1) All information must be completed before an RMA will be issued by GPS
- 2) Fax the completed form to **707-540-6097** or email to **returns@growgps.com**
- 3) An RMA will be assigned by GPS, and the form will be faxed or e-mailed back to the customer
- 4) Write the RMA number on the outside of the box being returned & include copy of this form in the box
- 5) Shipping cost from the customer to GPS will be paid by the customer
- 6) If the unit is found to be defective and covered under warranty, there will be no additional charge
- 7) If non-warranty repairs are required, the cost of the repair and return shipping will be paid by the customer
- 8) Returned items that are deemed non-defective will be charged a \$20 processing fee plus return shipping

Company Name: _____	Date: _____
Contact Name: _____	Phone Number: _____
Shipping Address: _____	Fax Number: _____
City, State, Zip: _____	Email Address: _____

Model number	Quantity	Date purchased	Describe problem	Special instructions

NOTICE:

Please provide a detailed description of repair issues. If details are not provided, a standard operation test will be performed and if the product meets manufacturer specifications it will be returned "as is".

The product must be returned in it's original configuration and packaging. Any RMA received without original retail packaging will be returned without packaging unless otherwise requested.

ADDITIONAL DETAILS:

Please send returns prepaid to:

GPS- Sentinel
 3345 Industrial Drive
 Suite #16
 Santa Rosa, CA 95403

Official use only:
RMA issue date: __ / __ / __